



MLT INVERTERS FACTORY WARRANTY

The MLT Inverters factory warranty applies to the following MLT Inverters-manufactured products, sold after 1 January 2015: Powerstar II family, Karoo 70, Oasis I and II families, and accessories listed on the MLT Inverters pricelist.

This warranty is valid for a period of 3 years (Powerstar, Karoo and Oasis products) and 1 year (all accessories) from the date of purchase, and covers all costs which are incurred to repair or replace parts of the above listed products during this period, subject to the conditions listed below.

WARRANTY CONDITIONS

In the event that a product becomes defective during the agreed MLT Inverters warranty period, and provided that it will not be impossible or unreasonable to do so, MLT Inverters can select to:

- repair the product at MLT Inverters' factory,
- repair the product on-site, or
- exchange the product for a replacement of equivalent functionality and value according to model and age.

If MLT Inverters selects to exchange a product, the remainder of the warranty on the product will be transferred to the replacement product, and will be documented by MLT Inverters.

Unreasonableness in the above context applies if the cost to MLT Inverters of repairing or replacing a product would be excessive given the value of the product / the significance of the defect / possible alternative workarounds.

The factory warranty includes the costs to MLT Inverters for materials and work required to restore the defective product to faultless operation. All other costs, including shipping costs, travel and accommodation costs for MLT Inverters personnel for on-site repairs, and costs of the client's own employees, are not included in this factory warranty.

Where products are installed within a 50km radius of one of MLT Inverters' service centres, the factory warranty will also cover shipping costs or travel costs for MLT Inverters personnel for on-site repairs.

To determine warranty entitlement, the client is required to submit a copy of the purchasing invoice. The type plate displaying the product's serial number must also be completely legible, and MLT Inverters must have received full payment for the product. Otherwise MLT Inverters is entitled to refuse warranty services.



WARRANTY SCOPE

The factory warranty does not cover damages that occurred due of the following events:

- Transport damage
- Incorrect installation or commissioning
- Failure to observe the user manual, the installation guide, and the maintenance schedule
- Modifications, changes, or attempted repairs
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable wiring and safety regulations
- Force majeure (e.g., lightning, overvoltage, storm, fire)

Cosmetic defects which do not influence the energy production are also not covered by the factory warranty.

Claims that go beyond the rights cited in the warranty conditions, in particular claims for compensation for direct or indirect / consequential damages arising from the defective product, for compensation for costs arising from disassembly and installation, or loss of profits are not covered by the factory warranty, insofar MLT Inverters is not subject to statutory liability. In such cases, please contact the company that sold you the device. Possible claims in accordance with the law on product liability remain unaffected.

Cape Town, South Africa is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.